

2023

# Access Guide

## Gulbenkian Arts Centre



**Welcome to our arts centre! We're committed to ensuring that everyone can enjoy our shows, and we've made every effort to make our venue as accessible as possible. Here's some information to help you plan your visit.**

## **This guide contains**

- Getting to the Gulbenkian
- Access Scheme
- Facilities
- Site Descriptions & Images
- Square Pegs Arts (Disabled Inclusive Resident Company)
- Contact Information

Any text underlined is a link to a video or website



# Gulbenkian's Access Scheme

This is a free scheme for people with physical, sensory or learning disabilities. As a member of our Access Scheme, you may have access to concessionary ticket prices for some events or a free companion seat. All companion tickets are subject to availability and may not be available for certain performances.

## Access Scheme:

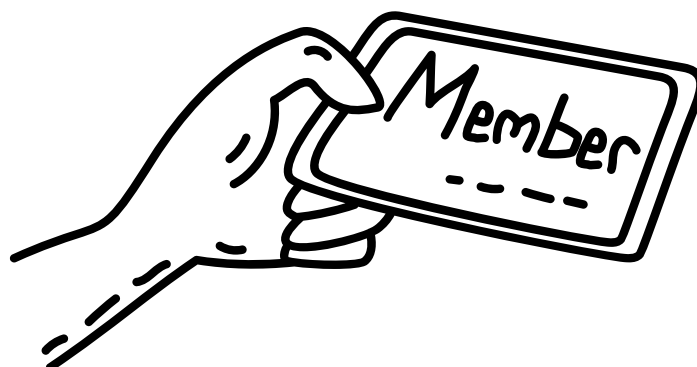
- Keep updated on deals & upcoming events
- Purchase Registered Disabled/Access Scheme concession tickets online or in person. |
- Choose an aisle seat, a seat near the front, a wheelchair space, require a companion or have any other needs.
- When you buy an Access Scheme concession rate ticket, you agree that the ticket(s) will only be used by a disabled person and their companion.

Download an application form on the [website](#) or email **[gulbaccess@kent.ac.uk](mailto:gulbaccess@kent.ac.uk)**

We aim to process it within 7 working days.

## Not a member of the scheme yet? No problem!

Buy tickets at the Registered Disabled/Access Scheme concession rate.



# Facilities



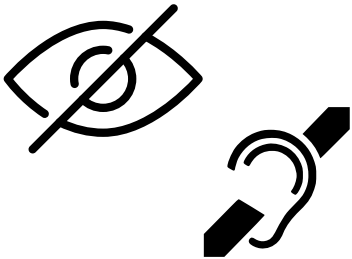
## Mobility Requirements

- For ticketed events, if you require a wheelchair space please let us know when booking.
- If you are concerned about seating arrangements for outdoor locations, we suggest arriving 20/30 minutes earlier to secure a good viewing point.
- Level access across the site, including to all venues.



## Toilet & Changing Facilities

- Disabled accessible toilet facilities are located in Gulbenkian, Colyer-Fergusson, Jarman and Grimond.
- Accessible hoist toilet facilities are available in Templeman Library.
- A changing places hygiene room is located in Templeman Library. Please note that to gain access there is a phone located on the wall in the foyer of the library.
- Baby changing facilities are available at each venue.



## Visual / Hearing Impairments

Infra-Red Audio system for the hearing impaired available in Gulbenkian.



## Relaxed Performances

We offer relaxed performances and screenings for guests who need a more comfortable environment. This includes people on the autistic spectrum, with sensory or communication disorders, a learning disability, or parents with young children. We have a monthly Accessible Film Club with Square Peg Arts. Check our website or program for more information and look for these logos.



## Assistance dogs welcome

# Getting Here

Our venue is located on the University of Kent campus in Canterbury, Kent, CT27NZ.

## By Bus

The Gulbenkian bus stop is only 5 mins walk from the venue. Plan your journey at [Stage Coach Website](#)

## Parking

Free parking is available to Gulbenkian customers after 5 pm on weekdays and all day at weekends in any University car park.

On weekdays, 8 am - 5 pm, there is Pay Display parking: £2 for 3 hours and £6 all day.

## Accessible Bay Parking

Available in Central Visitor Car Park, adjacent to Gulbenkian and Rutherford Car Park (approx. 5-10 mins away from Gulbenkian).

[A Map of the University of Kent Car Parks](#)

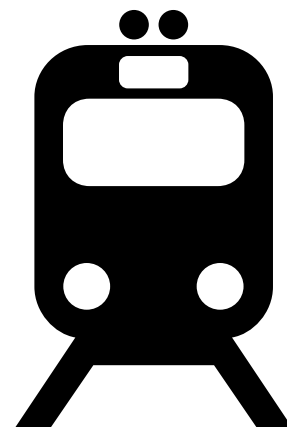
## Journey videos:

[Central Car Park to Gulbenkian in real-time](#)

[Giles Lane Car Park to Gulbenkian](#)

[Giles Lane Bus Stop to Gulbenkian](#)

[Keynes College Bus Stop to Gulbenkian](#)



## Venue

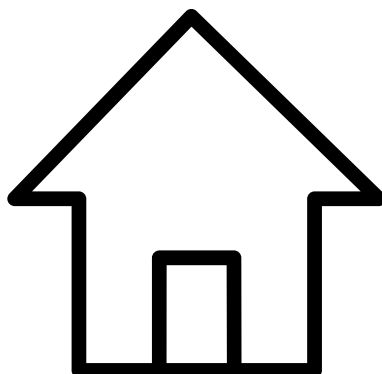
The entrance to our theatre is located on the ground floor, and the doors are wide enough to accommodate wheelchairs and other mobility aids.

Gulbenkian has many events both indoors and outdoors in the University of Kent. Most of the area is flat and has paths, but it may be hard to move around on grass when it's rainy and muddy. Electric wheelchairs can still get around, but the ground might be bumpy in some areas.

There are about 15 places where events take place around the site, and most happen in Gulbenkian. It has a theatre, cinema, music hall and café.

[Gulbenkian Accessible Welcome Video](#)

**Please see the next page for images of the venue.**





# Venue Details



## Exterior

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## Cafe

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## Ticket & Information Desk

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# Venue Details

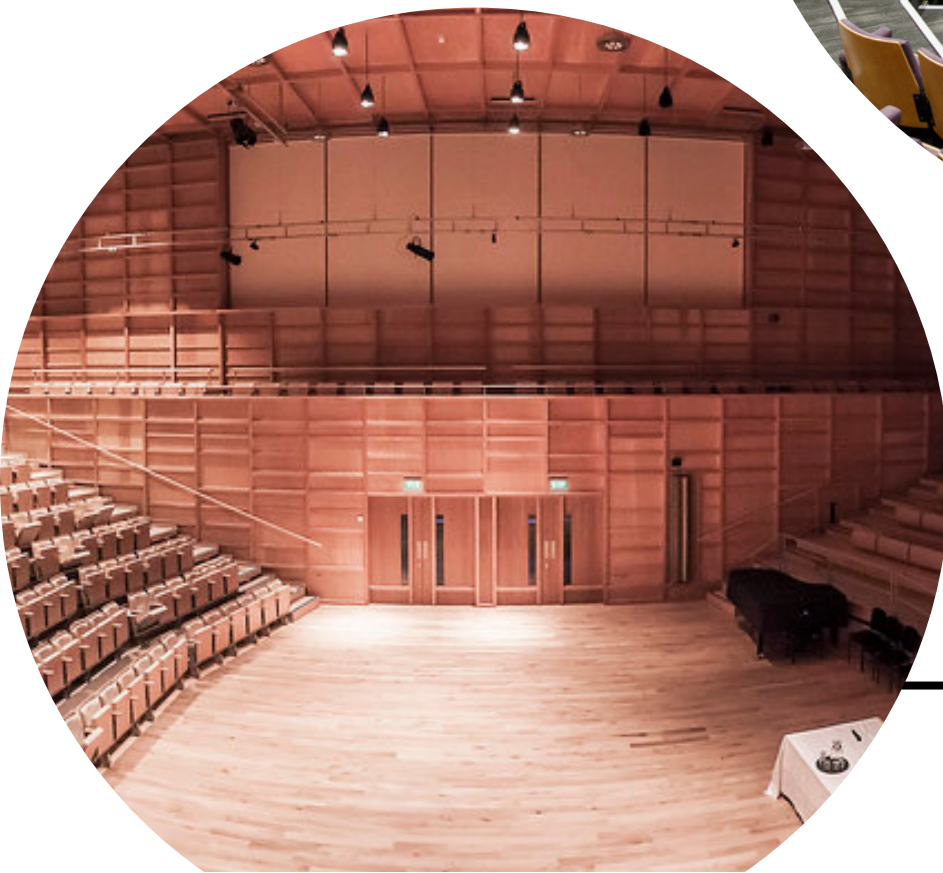
## Cinema

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## Theatre

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## Colyer-Fergusson Hall

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# Square Peg Arts

Square Pegs Arts is an award-winning charity who run activities and projects for young people and adults who have learning disabilities, autism or social communication difficulties.

For more information go to [www.squarepegsdramaclub.com](http://www.squarepegsdramaclub.com) or email [assistant@squarepegsdramaclub.com](mailto:assistant@squarepegsdramaclub.com)

## **Square Pegs Drama Club** **Weekly, Saturdays, 1-2.30pm**

Our Canterbury drama group is for anyone aged 16 to 25 who's interested in drama but who also finds it a bit difficult fitting in. Running weekly during term times, the group is run by professional specialist artists and supported by trained volunteers. We have lots of experience in working with young people of all abilities to create theatrical productions, develop communication and social skills, increase confidence and self-esteem.

## **Square Pegs Singers!** **Monthly Saturdays, 10am-12.30pm**

Singing workshops for anyone over the age of 14 years and for all abilities. The sessions are run by a professional vocal coach and supported by trained volunteers. Each workshop participants learn and perform a whole new song (with harmonies!)

**Accessible Film Screenings!**  
Gulbenkian, in association with Square Pegs, run a monthly film screening that is open to all, especially those with autism and learning disabilities. Films are screened in a relaxed, comfortable, safe, inclusive environment.



Visit [www.thegulbenkian.co.uk](http://www.thegulbenkian.co.uk)

# Contact Us

## Website -

<https://thegulbenkian.co.uk/>

## Access Page -

<https://thegulbenkian.co.uk/your-visit/accessvenues/>

## Cafe Page -

<https://thegulbenkian.co.uk/your-visit/eat-drink/>

## Box Office Email -

boxoffice@kent.ac.uk

## Front of House Email -

gulbfoh@kent.ac.uk

## Square Pegs Arts -

[www.squarepegsdramaclub.com](http://www.squarepegsdramaclub.com)

assistant@squarepegsdramaclub.com

## Gulbenkian Café & Bar

gulbbar@kent.ac.uk

**The Gulbenkian,  
University Of Kent,  
Canterbury CT2 7NB**

